

EKI LOCKER Baggage Storage Service Terms of Use

Thank you for using the EKI LOCKER baggage storage service.

Article 1: Introduction

These Terms of Use govern the conditions of use for the baggage storage service (hereinafter referred to as "the Service") provided by the cloak service EKI LOCKER (hereinafter referred to as "the Store").

The Service is available to both corporate and individual customers (hereinafter referred to as "Customers") who agree to these Terms of Use.

Article 2: Service Hours

The Service is available during the following hours:

- Weekdays: 10:00 a.m. to 7:00 p.m.
- Weekends, holidays, : 9:30 a.m. to 9:00 p.m.

Baggage drop-off and pick-up are not available outside of these hours.

Article 3: Service Fees

The Store may change the Service fees without notice.

- Suitcase/bag:
:1,000 yen/day (1,000 yen charged for each additional day)
- Paper bag/gift bag: 500 yen/day (500 yen charged for each additional day)

Payment for the Service can be made in cash, by credit card, using various QR code payment services, or with a transportation IC card at the time of baggage pick-up.

Article 4: Prohibited Items

The following items cannot be stored:

1. Valuables (jewelry, watches, etc.) and precision equipment (computers, digital cameras, game consoles, tablets, etc.)
2. Explosives, flammable materials, and other dangerous items
3. Living things, refrigerated items, frozen items, fresh produce, flowers, items that leak water, or items that are easily perishable
4. Items that are contrary to public morals (drugs, dangerous drugs, items prohibited by law, etc.)
5. Items that do not fall under the above categories but are deemed difficult to store by the Store

Article 5: Store's Responsibility

The Store shall be liable for the loss or damage of stored items caused by the Store's negligence, up to a maximum of 30,000 yen per item.

However, this does not apply if the relationship between the Customer and the Store is a consumer contract as defined in the Consumer Contract Act, and the Store was intentional or grossly negligent.

In addition, the Store shall not be liable for minor damage to stored items that does not impair their functionality, such as dirt or scratches that occur naturally during storage.

Article 6: Exemptions from Liability

The Store shall not be liable for any loss or damage to stored items in the following cases:

- If the Customer stores an item listed in "1. Prohibited Items"
- In the event of a force majeure such as a natural disaster
- If the stored item is seized or requested as evidence by a government agency based on the exercise of its authority
- In the event of damage caused by a third party
- In other cases where the Store is not at fault

Article 7: Customer's Liability for Damages

The Customer shall be liable for any damages incurred by the Store or a third party due to the Customer's intentional or negligent actions or failure to comply with these Terms of Use.

Article 8: Handling of Personal Information

Personal information obtained from Customers for temporary storage will not be used for any purpose other than temporary storage.

Article 9: Changes to these Terms of Use

These Terms of Use may be changed by the Store at its discretion from time to time.

Article 10: Storage Period

The storage period is one week from the expected pick-up date. If there is no contact after one week, the Store will dispose of the baggage.

Article 11: Disclaimer

The Store will make every effort to ensure that the Service is useful to Customers. However, the Store shall not be liable for any damages incurred by Customers or others due to human error, delays, or other causes in the provision of the Service.

Article 12: Governing Law and Jurisdiction

These Terms of Use shall be governed by and construed in accordance with the laws of Japan. The Nagoya District Court shall have exclusive jurisdiction over any disputes arising out of or relating to these Terms of Use.

Effective Date: March 16, 2024